

Construction RFI Stats You Need to Know

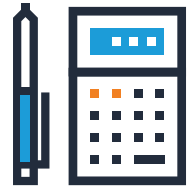
796

The average # of RFIs for one project



\$1,080

The average cost for review & response per RFI



\$859,680

The cumulative cost of all RFIs per construction project



8 HOURS

The average time per RFI to review and respond (4 Admin / 4 Technical)



9.7

The median number of days waiting for one RFI response



Over **13%** of RFIs are "unjustifiable" costing an average project \$113,400



21.9% of RFIs receive no response at all

FOCUS AREAS TO IMPROVE RFI MANAGEMENT



Examine how the RFI process may be misused and consider setting safeguards



Outline how technology and data quality checks should proceed



Control the RFI process better by contract



Establish and follow best practices for RFI management

SOME IMPORTANT POINTERS TO ACT ON



Avoid using RFIs in place of submittals, substitution requests, or to respond to notices or other types of project correspondence.



Ask owners to define in the contract exactly when and how to use RFIs, and which non-RFI formats to use for other project communication.



Outline all document management standards and protocol for RFIs, then implement methodically.



Make time for thorough document control to reduce errors, delays, and rework. If short-staffed, consider outside Professional Construction Data Management from the certified pros at BarkerBlue.

[Learn About Professional RFI Management](#)

